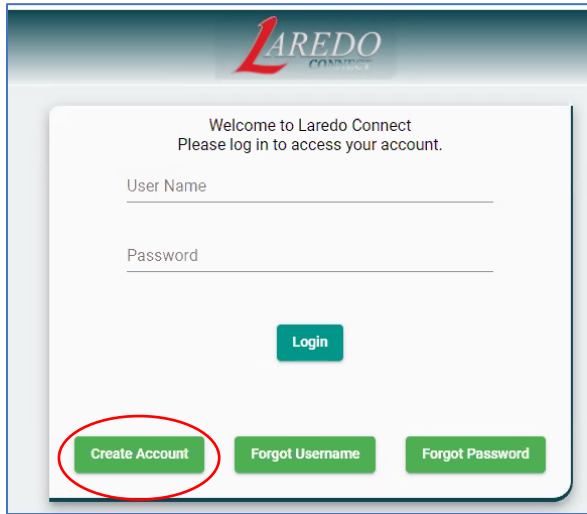


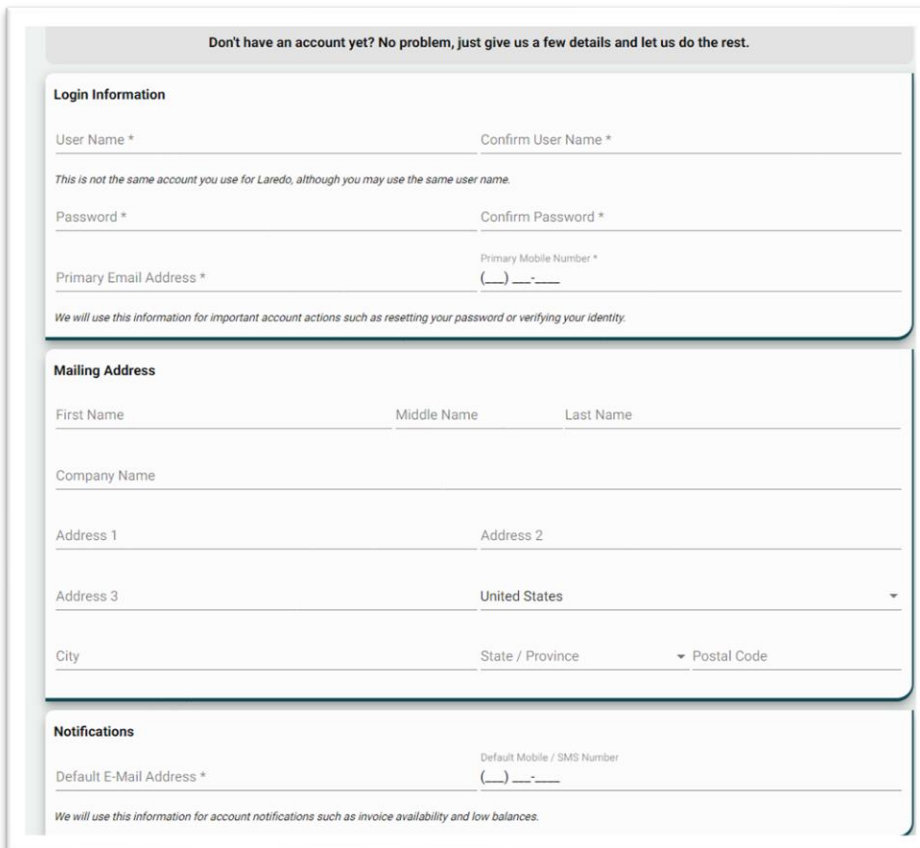
Laredo Connect Customer Portal

To log in, please visit <https://connect.laredoanywhere.com>



The image shows the Laredo Connect Customer Portal login page. At the top, the Laredo logo is displayed. Below it, a welcome message reads: "Welcome to Laredo Connect. Please log in to access your account." There are two input fields: "User Name" and "Password". A green "Login" button is centered below the fields. At the bottom, there are three green buttons: "Create Account" (circled in red), "Forgot Username", and "Forgot Password".

Fill Out Customer Info Form:



The image shows a "Customer Info Form" with a header that reads: "Don't have an account yet? No problem, just give us a few details and let us do the rest." The form is divided into three sections: "Login Information", "Mailing Address", and "Notifications".

Login Information

User Name * Confirm User Name *

This is not the same account you use for Laredo, although you may use the same user name.

Password * Confirm Password *

Primary Email Address * Primary Mobile Number * () - -

We will use this information for important account actions such as resetting your password or verifying your identity.

Mailing Address

First Name Middle Name Last Name

Company Name

Address 1 Address 2

Address 3 United States ▼

City State / Province ▼ Postal Code

Notifications

Default E-Mail Address * Default Mobile / SMS Number () - -

We will use this information for account notifications such as invoice availability and low balances.

Counties Page – Linking Accounts, Add/Remove Counties and users from your Profile. (List is alphabetized by State first)

Account Information

Password Contact Alerts **Counties**

Linked County Accounts

These are the counties that are linked to your Laredo Connect account. You can only use Laredo Connect for accounts that you have linked in. You can update the Laredo Desktop and Laredo Anywhere password for an account here.

Laredo Users 3 Users

Link New Account

Select a county name to begin the process of linking your Laredo Connect account to a county account.

Cleburne, AR

Columbia, AR

Craighead, AR

Cross, AR

Hempstead, AR

Add User: Laredo Connect User info (use the credentials you use when you log into search.)

Account Information

Password Contact Alerts **Counties**

Linked County Accounts

These are the counties that are linked to your Laredo Connect account. You can only use Laredo Connect for accounts that you have linked in. You can update the Laredo Desktop and Laredo Anywhere password for an account here.

Laredo Users 3 Users

Link New Account

Select a county name to begin the process of linking your Laredo Connect account to a county account.

County

Strafford, NH

Laredo Accounts

To link a Laredo Account you can authenticate with your Laredo user name and password for Strafford, NH.

[Add Strafford, NH User](#)

Add Laredo User from Strafford, NH

Enter the Laredo User Name and Password for your account in Strafford, NH

Laredo User Name

Password

☐ I'm not a robot

reCAPTCHA

Privacy Terms

Add Cancel

User is able to change the Laredo **Desktop** Password from this screen.

Account Information

Password

Contact

Alerts

Counties

Linked County Accounts

These are the counties that are linked to your Laredo Connect account. You can only use Laredo Connect for accounts that you have linked in. You can update the Laredo Desktop and Laredo Anywhere password for an account here.

Laredo Users

1 Users

BULLDATA1

Jefferson, IL

Change Password

Unlink

Link New Account

Select a county name to begin the process of linking your Laredo Connect account to a county.

County

Change Password for BULLDATA1

Enter your current and desired password for BULLDATA1

Current Laredo Password

New Password

Confirm New Password

☐ I'm not a robot

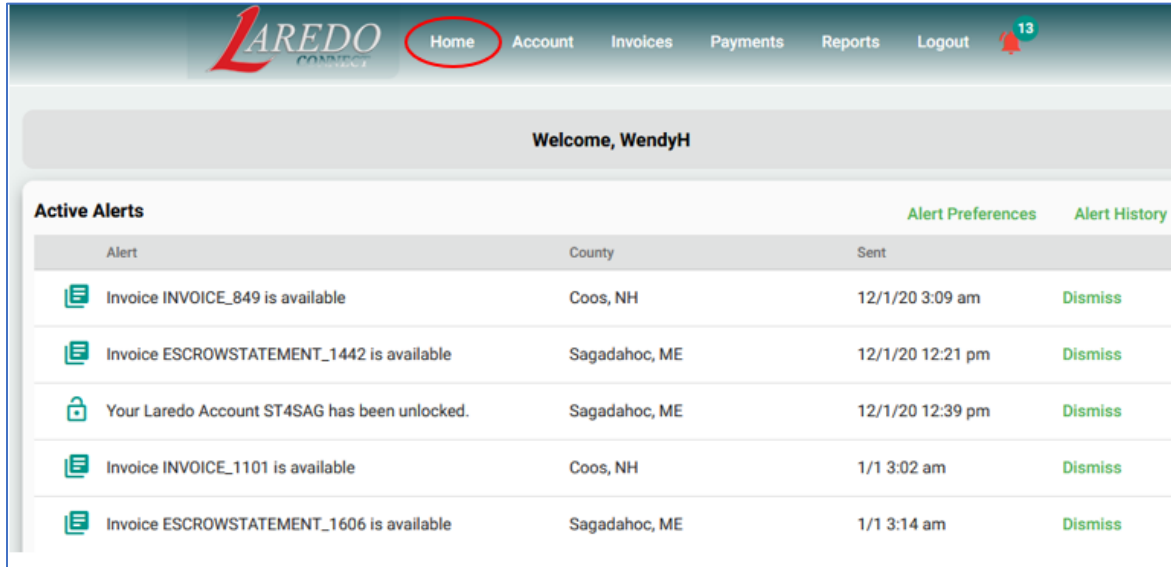

reCAPTCHA
[Privacy](#) - [Terms](#)

Change Password

Cancel

Laredo Connect – Customer Home Screen:

Shows Active Alerts the Customer set up.

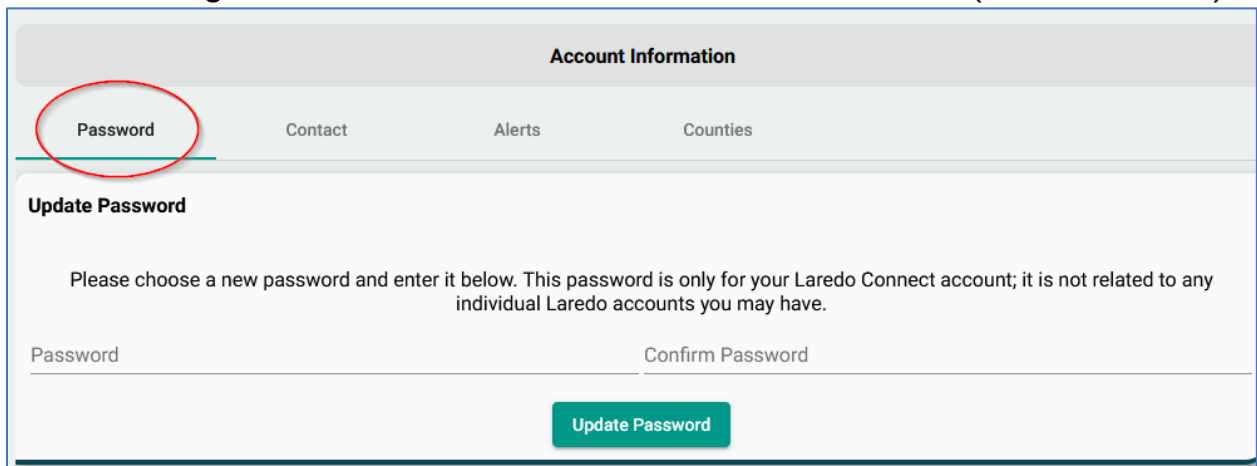


Alert	County	Sent	
Invoice INVOICE_849 is available	Coos, NH	12/1/20 3:09 am	Dismiss
Invoice ESCROWSTATEMENT_1442 is available	Sagadahoc, ME	12/1/20 12:21 pm	Dismiss
Your Laredo Account ST4SAG has been unlocked.	Sagadahoc, ME	12/1/20 12:39 pm	Dismiss
Invoice INVOICE_1101 is available	Coos, NH	1/1 3:02 am	Dismiss
Invoice ESCROWSTATEMENT_1606 is available	Sagadahoc, ME	1/1 3:14 am	Dismiss



Account Tab – Laredo Connect User Information

Password Page: - This is for the Laredo Connect Password ONLY. (Customer Portal)



Account Information

[Password](#) [Contact](#) [Alerts](#) [Counties](#)

Update Password

Please choose a new password and enter it below. This password is only for your Laredo Connect account; it is not related to any individual Laredo accounts you may have.

Password Confirm Password

[Update Password](#)

*NOT the password for Laredo Desktop or other Laredo products.

Contact Page: Notification email will be the address where the alerts will be sent to.

Account Information

Password

Contact

Alerts

Counties

Contact Information

Primary Email Address

wendyh@fidlar.com

Primary Mobile Number

(603) 736-****

We will use this information for important account actions such as resetting your password or verifying your identity.

Notifications

Default E-Mail Address

wendyh@fidlar.com

Default Mobile / SMS Number

(603) 736-****

We will use this information for account notifications such as invoice availability and low balances.

Addresses

Default Mailing Address

Wendy Hanson Fidlar 137 New Orchard Rd Epsom NH 03234

Default Billing Address

Save Changes

Alerts Page: Set Alerts to inform you of activity on your accounts.

Account Information

Password

Contact

Alerts

Counties

Alerts

Type	Email	SMS
Invoice Available	✗ danb@fidlar.com ✗ thisisanewdefaultemail@juno.com ♥	✗ 5633451246 ♥
Low Escrow Balance	✗ danb@fidlar.com	✗ 5633451246 ♥
Laredo Account Locked	✗ danb@fidlar.com	✗ 5633451246 ♥
Laredo Account Unlocked	✗ danb@fidlar.com	✗ 5633451246 ♥
Invoice Paid	✗ danb@fidlar.com	✗ 5633451246 ♥
Escrow Deposit Completed	✗ danb@fidlar.com	✗ 5633451246 ♥

+ Add Contact

Invoices & Escrow Statements – Use your filters to alter your view. Click on the item to view.


[Home](#)
[Account](#)
[Invoices](#)
[Payments](#)
[Reports](#)
[Logout](#)
13

Invoices and Statements

Laredo Invoices

Escrow Statements

Filter

All Counties from 10/15/20 to 1/13/21

County

▼

Start Date

10/15/2020

End Date

1/13/2021

Unpaid Only

Save Filter

Last 90 Days

2021

2020

	County ↑↓	Amt ↑↓	Period ↓↑	Details
	Coos, NH	\$342.00	December 2020	Laredo Invoice INVOICE_1101 (Base Plan, Minutes, Image Usage)
\$	Grafton, NH	\$5.00	December 2020	Laredo Invoice INVOICE_20337 (Base Plan, Minutes)
\$	Sagadahoc, ME	\$60.00	2020	Laredo Invoice INVOICE_19317 (Base Plan, Minutes)
\$	Coos, NH	\$226.00	November 2020	Laredo Invoice INVOICE_849 (Base Plan, Minutes, Image Usage)
\$	Grafton, NH	\$5.00	November 2020	Laredo Invoice INVOICE_17016 (Base Plan, Minutes)
\$	Coos, NH	\$220.00	October 2020	Laredo Invoice INVOICE_590 (Base Plan, Minutes, Image Usage)
\$	Grafton, NH	\$5.00	October 2020	Laredo Invoice INVOICE_13093 (Base Plan, Minutes)

<<

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1

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Toggle to Escrow to see Escrow Statements

Invoices and Statements

Laredo Invoices

Escrow Statements

Filter

All Counties from 10/15/20 to 1/13/21

	County ↑↓	Amt ↑↓	Period ↓	Details
⚡	Sagadahoc, ME	\$200.00	December 2020	Escrow Statement ESCROWSTATEMENT_1606 for
⚡	Sagadahoc, ME	-\$47.50	November 2020	Escrow Statement ESCROWSTATEMENT_1442 for
⚡	Sagadahoc, ME	\$0.00	October 2020	Escrow Statement ESCROWSTATEMENT_1278 for
<< < 1 > >>				

Customer Payments Tab – Online Payments & Past Payments



Create a Payment: Select Add Amount, Check Mark Pay Box, Click Payment Options

Payments				
Create Payment		Past Payments		
1	2	3		
Select	Payment	Complete		
County	Invoice	Customer	Amount	Pay
St. Croix, WI	+ Add Escrow	RECORD INFORMATION SERVICES INC	0	☐
				Total Selected: \$0.00
Payment Options				

Select Credit Card Enter the total amount to pay

Create Payment

Past Payments

1
Select

2
Payment

3
Complete

Selected Payments

1 Invoice(s) \$131.75

☒ Pay by Credit Card A 5% FEE OF THE TOTAL AMOUNT (\$6.59) WILL BE ADDED.

Please enter \$138.34 to confirm you wish to pay this amount. 138.34

THE PAYMENT FEES OF \$6.59 WILL APPEAR ON YOUR STATEMENT AS FIDLAR TECHNOLOGIES.

Enter Credit Card Information

Payment Details

Please enter your credit card details and corresponding billing address.

Credit Card Number

Credit Card Expiration

☐ CVV Code

Cardholder First Name

Cardholder Middle Name

Cardholder Last Name

Billing Address 1

Billing Address 2

Billing Country

Billing State / Province

Billing Postal Code

United States

Billing City

Ohio

Submit Payment

Print/Save Receipt

PAYMENT_957.pdf



DANE COUNTY, WI
150 Government Way
Unit 2
Madison WI 53705

BILL TO	RECEIPT #	DATE
PACESETTER CORP-OMAHA 4405 S 96TH ST OMAHA NE 68127	PAYMENT_957	09/01/2020
	TOTAL	\$50.75

DETAIL

09/01/2020 12:20 am

Escrow Payment for Invoice # INVOICE_429

Laredo Plan: See invoice for plan details

Laredo Image Usage: 4010187
PARTY 1: LUEDTKE PENNY L
PARTY 2: GREAT MIDWEST BANK SSB
0018L-000000

Laredo Image Usage: 025 (first) + 0.25 (1 additional)

Payment Amount: \$50.75

ESCROW BALANCE SUMMARY

[Print](#) [Download](#) [E-Mail](#)

Review Past Payments - Use filters to navigate

Create Payment

Past Payments

Filter

All Payments from 10/15/20 to 1/13/21

Start Date: 10/15/2020 End Date: 1/13/2021 Activities

Last 90 Days 2021 2020

Date	Name	Amt	Details
1/7 9:41 am	PAYMENT_229290	\$0.00	INVOICE_19877 in Sagadahoc, ME

Reports Tab – Laredo Activity & Escrow Activity



Home Account Invoices Payments **Reports** Logout

13

Use Filters to narrow down desired information, sort by columns too

Reports

Laredo Activity Escrow Activity

Filter Multiple Activities in 4 Counties from 12/1/20 to 1/31/21

County: Sagadahoc, ME, Grafton, N... Start Date: 12/1/2020 End Date: 1/31/2021 Activities: Public Doc Image Print, Re... Save Filter

January 2021 2021

	County ↑↓	User ↑↓	Time ↓↑	Amt ↑↓	Details
	Coos, NH	242	1/12 2:52 pm	\$4.00	Print 2 page(s) of 2004951 (Book/Libre 1549 Page 641) Party 1: WELLS E JAMES Party 2: COLWELL LAURE ANN
	Coos, NH	242	1/12 2:52 pm	\$4.00	Print 2 page(s) of 1201-0076 (Book/Libre 1201 Page 76) Party 1: MONTAGUE BRADLEY R Party 2: WELLS JAMES E

Toggle to Escrow Activity Tab to Review & Sort

Reports

Laredo Activity **Escrow Activity**

Filter Sagadahoc, ME from 12/1/20 to 1/13/21

County: Sagadahoc, ME Start Date: 12/1/2020 End Date: 1/13/2021 Activities: Save Filter

Last 90 Days - All Last 90 Days - Laredo Last 90 Days - Recordings Last 90 Days - Deposits